

Patients Association Membership Application Form

If you would like to become a member, please fill out your personal and payment details below. Please consider sharing your experiences with us, this will help us to get a bigger picture of 'local issues'.

Personal Details

Name

Address

Postcode

Telephone

Email address

Membership Details

(Please tick one)

- | | | | |
|---------------------------------------|--------------------------|----------------------------|--------------------------|
| Annual Individual membership (£10) | <input type="checkbox"/> | GP Surgeries (£100) | <input type="checkbox"/> |
| Lifetime Individual Membership (£100) | <input type="checkbox"/> | Professional Bodies (£500) | <input type="checkbox"/> |
| NHS Trusts (£275) | <input type="checkbox"/> | Trade Unions (£500) | <input type="checkbox"/> |
| PCTs (£275) | <input type="checkbox"/> | Charities (£50) | <input type="checkbox"/> |

Payment Details

(Please choose one of the following payment methods)

I enclose a cheque/cash* for

£

I shall authorise a BACS payment (please tick)

Please send a pro-forma invoice to process a payment for

£

Cheques should be made payable to: The Patients Association

BACS payments should be sent to: The Patients Association account at HSBC Bank, 584 High Road, Wembley, Middlesex, HA0 2DB

Sort code: 40-46-10

Account Number: 5140 3869

Signed:

Date:

Please return this form to:

Membership Secretary, The Patients Association, PO Box 935, Harrow, HA1 3YJ

Registered Charity Number: 1006733

Registered in Cardiff Number: 2620761

About the Patients Association and Membership



listening to patients,
speaking up for change

The Patients Association

PO Box 935, Harrow, Middlesex, HA1 3YJ

Office Phone: 020 8423 9111

Helpline Phone: 0845 608 4455

mailbox@patients-association.com

helpline@patients-association.com

www.patients-association.com

The Patients Association is the leading Independent Healthcare Charity. Since 1963, the PA has been supporting patients and campaigning to improve our National Health Service.

There are two major aspects to our work at the Patients Association (the PA): the Helpline and our campaigns.

The Helpline supports patients directly. It offers a free and confidential advice and sign-posting service for people who are having difficulties with the NHS. It provides emotional support and practical guidance. We tell patients the truth about their rights and help to make an often complicated and stressful 'Patient Journey' as clear and simple as possible. Patients and their friends and family contact us about a wide range of issues from questions about GP services to requests for information about the complaints process. Although we cannot offer clinical advice, we direct patients to useful sources of information wherever possible.

Our campaigns focus on a variety of long-standing challenges and topical issues within our National Health Service. From our work to abolish mixed-sex wards in hospitals to our efforts to reduce hospital acquired infections, we stand up for patients on the issues that truly affect their care.

We offer patients the opportunity to share their experiences with us and use the enquiries to our Helpline, in confidence, to build up a view of major national health concerns. The PA also conducts regular 'Taking the Pulse' surveys. These surveys allow us to gain an up-to-date picture on our campaigns, to develop new approaches for bringing change and to launch new campaigns on contemporary issues. We also have a high media profile and are often asked to give the patient's perspective on the latest healthcare news.

Through all of this, the PA is able to fulfil its motto of 'listening to patients, speaking up for change'. We speak up for patients by meeting regularly with NHS regulators, health service professionals and policy makers. We are invited to hundreds of consultations, workshops and conferences where we represent the voice of patients.

Patients do not choose to be patients. The NHS exists for patients but all too often, managers, politicians and regulators just assume what patients think. The PA is here to help patients be heard.

Recent Publications from the Patients Association:

'Patients not Numbers, People not Statistics'

Patient Guide: How to Obtain Access to Your Medical Records

Patient Guide: Pain Management

Your Experience Counts: HefmA Patient Experience Report

Safety First: Top of Your Board's Agenda?

Infection Control: How much do you know and want to know?

All About Health Survey Report

Patient Guide: Making a Living Will (due soon)



listening to patients,
speaking up for change

Join us today and help make a **DIFFERENCE**



There has never been a more influential time to join the Patients Association. Our recent report 'Patients not Numbers, People not Statistics' highlighted the appalling standards of care that many people face from the NHS. The media and public outcry in response to this report has given the PA's campaigns even greater strength.

We are urgently looking for supporters across the country who can inform us of local healthcare concerns.

You will be vital in keeping our campaigns at the cutting edge of patient care and will also help to keep us informed at a regional and local level. Local issues and the importance of local campaigning can often be forgotten – you can play a vital role in changing this!

As a member, you will receive the following:

- **Our biannual newsletter 'Patient Voice'.** This explains the latest developments in health policy and how they impact you, gives you the opportunity to contribute letters and opinions, and, keeps you up to date on all the Patients Association's work in speaking up for patients.
- **Notification of all our new research publications**
- **Regular updates about all new and existing developments in health policy.** If you provide us with your e-mail address, then you will also receive our weekly newsletter summarising, analysing and demystifying all of the latest news stories on health.
- **Regular opportunities to contribute your opinions in our surveys.** As part of our ongoing campaigns and research, we send all members our 'Taking the Pulse' surveys which allow you to give your views and represent patients.

Most importantly, as a member you will be supporting our uphill struggle to improve the National Health Service. Your membership will assist immeasurably in our research, campaigns and projects. Please pass on our details as widely as possible to neighbours, work colleagues, family and friends.

To join, please complete the membership form overleaf and send it with your preferred method of payment to: **The Membership Secretary, The Patients Association, PO Box 935, Harrow, Middlesex, HA1 3YJ.**

Alternatively, you can join online via our website at:

www.patients-association.com/Membership-Subscription

By increasing our membership, we can listen to more patients and speak louder for change